

Password Recovery Procedure for the CSS 11000 Secure Content Accelerator

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Introduction

This document describes the password recovery procedure for the Cisco CSS 11000 Secure Content Accelerator (SCA).

Prerequisites

Requirements

There are no specific requirements for this document.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Step-by-Step Procedure

Note: You will lose your configuration after you perform this password recovery. You cannot keep your configuration when you recover a lost administrative password.

1. Console to the SCA device.
2. Type the word **FailSafe** when you see a password prompt (regardless of whether at the initial login or after the **enable** command). This password is case-sensitive.
3. Type **yes** when you see the message, "Do you wish to Erase the startup-configuration of this device and reboot?"
4. Press ENTER.

The Cisco CSS 11000 SCA reboots (reload) with factory default settings.

Example of a Password Recovery Procedure

This is an example where you need to reset the enable password.

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```
no snmp

### SSL Subsystem ###

ssl
end

### SSH ###

no ssh enable
SCA#
```

!--- The configuration has been reset to the default configuration.

Related Information

- **Cisco SCA 11000 Series Secure Content Accelerators: Support Pages**
 - **Technical Support & Documentation – Cisco Systems**
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